

# HANMAK TECHNOLOGIES LIMITED

Innovation to your rescue!

# PRODUCT INFORMATION

# **ENTERPRISE RESOURCE PLANNING SYSTEM**

(LOYONERP)

This document provides an overview of the features, functionalities and modules provided in the software and illustrates how the product assists you in the day to day management of your business.

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#### **PREFACE**

This is an integrated new generation Enterprise Resource Planning System which converges latest technologies with your business process.

It is the ideal software for a manufacturing, retail, processing, equipment maintenance, pharmaceutical, and any other inventory and service oriented business.

The software is locally developed with local conditions in mind specifically to ease the management of purchases, sales, inventory, suppliers, customers, production, project implementation and accounts.

The software is divided into several integrated modules, each addressing a specific activity and all working together to facilitate better management of your business.

The system is modular in design, object oriented and based on the Software as a Service (SaaS) delivery model. It is built on Microsoft ASP Dot Net Core Framework and written in C# programming language. It runs on PostgreSQL, a robust open-source object-relational database. The overall design of the system makes it customizable, versatile, flexible and stable while meeting the present and future requirements of the business and therefore growing and evolving with the business into the future.

The Enterprise Resource Planning (ERP) function is highly simplified making it easy and fast to track and control business processes. Where necessary, search engines have also been included to facilitate the process of finding data and information. Moreover, alerts have also been integrated in the system to remind and alert users on critical events such as stock levels, expiry dates, invoices and so for forth.

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#### 1.0 INTRODUCTION

LoyonERP is created to solve complex business challenges by focusing on the user. It provides a great user experience through easy to use panels and great visibility into business operations. It is intuitive, always available and customizable to your business processes and specific roles. The system core to your business, with the critical objective of ensuring sufficient oversight and control of transactions & operations. LoyonERP offers robust features and multilayered security features to manage your business data.

The system provides you visibility into key business insights including lot traceability, raw material costing, project tracking, budget control, tracing stock movements, supply chain performance and financial reporting. These insights are configurable as required by your business operations. With its depth of functionality and the best practices incorporated into its implementation, LoyonERP is a full business solution, not just a software.

LoyonERP can easily adapt and scale as required by changes in your business and processes. It is designed to be agile, responsive and highly customizable. The system is designed to be modular allowing you to deploy only what you need upfront. You can add functionality as you grow since the solution is extensible. It also provides the flexibility for you to deploy in the cloud via Software as a Service (SaaS) reducing your capital expenditure in acquiring the solution. The customer's individual business requirements and IT infrastructure are accommodated in the deployment of the system.

The system is tailor-made to address operations throughout the organization including production, finance, IT (Information Technology) and the executive level. Loyon's product roadmap is guided by customer focus. This means continuous improvement in the system's development based on customer feedback.

LoyonERP has a solid, single-code base which provides a unified, tightly knit platform. Information flows seamlessly between departments in your organization. It is developed from the ground-up on Microsoft's C# and ASP .NET Core platform. With these technologies you can easily connect existing systems and infrastructure to maximize productivity. The system is built as a mobile-first solution to provide our customers ondemand access to their information and give them a competitive edge in their markets.

#### 2.0 SYSTEM OVERVIEW

- ✓ Streamline your operations: Track business processes from the shop floor to delivery. Get products to market faster, while minimizing costs and supply chain liability.
- ✓ *Advanced scheduling*: Incorporate constraints to reduce Work-in-Progress and improve time performance.
- ✓ Optimize Production: Improved capacity planning allows you to gain control over scrap, yield and rework metrics.
- ✓ Enhance warehouse productivity: Access business data via mobile devices, reduce lead times and improve customer service with quicker delivery
- ✓ Engineering Change Control: Eliminate paper work and minimize human error
- ✓ *Product Configuration:* Rules-based options to improve your whole Product Lifecycle Management. Integrated with automated Bill of Materials to minimize rework.
- ✓ *Financial Management:* Designed to help financial leadership analyze their performance and make innovative changes to improve operations, cut costs and increase their returns.
- ✓ Boost Customer Service: Get a single view of customers, contracts and orders with integrated computerized maintenance management module
- ✓ Customer Relationship Management: Get powerful sales automation, marketing automation and customer service capabilities. Integrated with your Customer Billing Process to improve margins with more accurate quoting and manage special customer pricing
- ✓ *Traceability of inventory:* Maintain audit trails with serial control and traceability of parts by lot number
- ✓ *Quality Control:* Obtain greater efficiency in handling defective material issues
- ✓ Reliability Management and Maintenance Scheduling: Determine work needs (labor, materials inventory, materials requisition), control the work and measure effectiveness in carrying out maintenance work. Confirm the validity of actions taken and measure their effectiveness.
- ✓ Shorten decision cycle times: Get accurate and valuable insights on-demand. Empower decision-makers with real-time visibility into business performance data. Monitor all operations remotely from a smartphone, tablet, laptop and desktop computer and keep track of every concern in your business operations. Allows for proactive adjustments to strengthen your business across the value chain.
- ✓ *Intuitive user dashboards* with drilldowns into particular business insights
- ✓ Secure and fail-over system for all business data.
- ✓ Save on infrastructure set-up and maintenance cost you only need a device with access to the internet to use the application and hence no need for expensive servers and other hardware.
- ✓ The application is offered as SAAS (Software as a Service): This implies a subscription model where the pricing is based on modules, storage used and number of users accessing the application.

#### 2.1 UNIQUE VALUE OFFERED BY THE SYSTEM

With LoyonERP, you will:

**Seal revenue leakages:** Eliminate errors in customer billing and eliminate the possibility of invoices being rejected by your customers.

**Reduce inventory shrinkages:** Keep track of all stock and other materials from the time items are procured, to where they are stored and how they are sold and consumed. Get alerts on stock expiry dates. Never run out of critical stock: Get alerts on stock reorder levels.

Get daily revenue reports for the different departments on your mobile phone – Easily access daily revenue reports for all customer bills and services you may offer

Achieve seamless and real-time collaboration in service delivery – Allow your business team to share customer and agree on the best intervention.

Streamline the business workflow – use the integrated billing module to track customer engagements from prospecting through quotation, invoicing and service delivery. Enforce the most efficient and effective business workflow.

**Streamline administrative workflow** – enforce business rules, standards and regulations throughout the organization. Application provides enforcement capabilities for the most efficient and effective administrative workflow

**Achieve accountability** – use the integrated audit trail to track all user actions and also identify deviations, omissions, and errors to mitigate various operational risks.

Have secure storage and retrieval of business data — end-to-end encryption of transmission of business data that is stored in a secure cloud. Set data access rights to prevent unauthorized access to business data. You are guaranteed to have an updated backup of the business data.

Have both operational and managerial decision support tool right in your palm – Access operational and financial reports on your mobile phone. Access informative and well organized dashboards for operational, financial, process, inventory, procurement and human resource KPIs (Key Performance Indicators). Get alerts on critical events right on your mobile phone or any internet enabled device.

#### 3.0 SYSTEM FEATURES AND MODULES

## 3.1. Customer Billing and Sale Orders

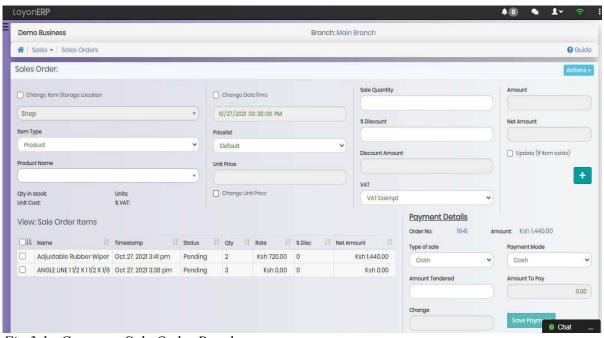
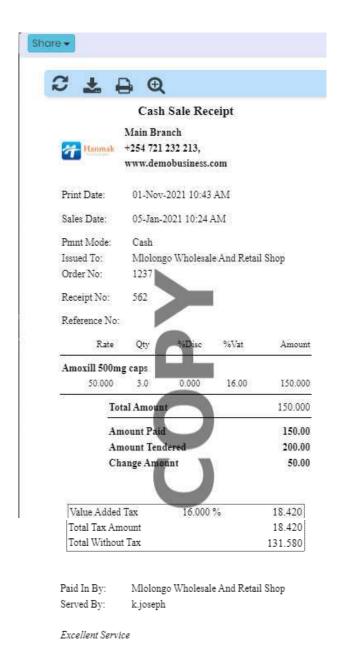


Fig 3.1a Customer Sale Order Panel

- > Supports multiple cashier points
- Easy to use user interface
- Supports barcode scanners
- > Provision for item codes
- ➤ Generate quotations
- ➤ Generate delivery notes
- ➤ Generate sales orders and send them to stores/cashier
- Provides creation of different types of categories for customers
- Provides options for cash and credit transactions
- > Create customer accounts
- > Generate receipts for cash paying customers and invoices all credit sales.
- > Generate receipts for debtor payment
- ➤ Offers various payment schemes (cash, cheque, mobile money, EFT, credit cards and debit cards with an option of creating more schemes)
- ➤ Automated VAT analysis



ERP By Hanmak Technologies

Fig 3.1b Cash sale receipt (Automated VAT Analysis)

## 3.2. End of Shift Cash Reconciliation

- Automatic user register (when user begins and ends shift)
- ➤ Generate End-Of-Shift Cash reconciliation summary report
- > Generate cash receipts and payment schemes summary report (includes summary by department and revenue units)
- ➤ Generate sales and cash reports for every cashier/user

## 3.3. Manufacturing Management

- ➤ Kanban: Schedule your tasks and workflows for lean management
- Master Production Scheduling. Process Characterization, Process Definition, Production Planning and Product Route Definition.
- > Set the appropriate production mode for your operations: discrete, assemble-to-order, engineer-to-order, make-to-stock mixed, etc.
- ➤ Material Requirements Planning
- ➤ Shop Floor Control & Dispatch
- > Timesheets: Labor and Time Tracking
- Manage Work Orders
- ➤ Work-in-Progress Tracking
- ➤ Inventory Summary
- Inventory Tracking
- ➤ Bill of Materials. Accurately cost, track and schedule production
- ➤ Just-in-time sequencing
- ➤ Bar-coding and lot tracking
- ➤ Demand Management. Synchronize Supply with Demand. Use projected demand and supply in planning and creating realistic production, purchasing and supply transfer schedules.
- > Access production data from anywhere using mobile devices
- Manage your entire manufacturing operation regardless of location.
- ➤ Increase On-Time Delivery: with finite capacity real-time scheduling.
- ➤ Reduce Cost of Quality: Reduce your cost of goods sold by optimizing cost of quality with embedded quality management.

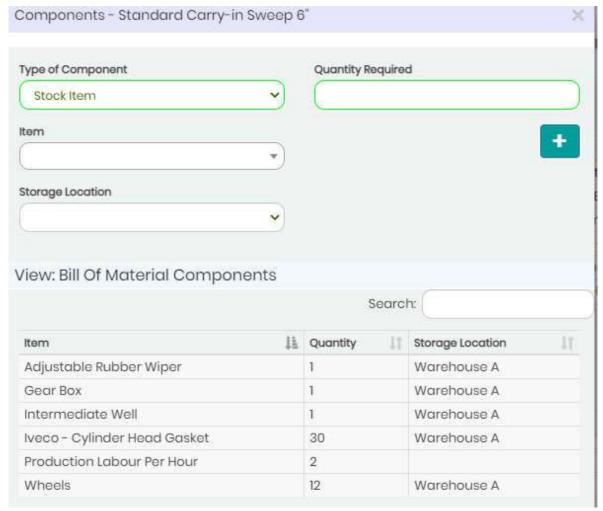


Fig 3.3a Bill of Materials Panel allows for inclusion of Stock and Non-Stock Components Required for Production

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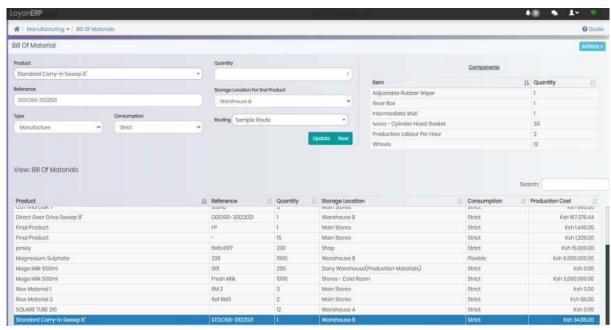


Fig 3.3b Bill of Materials panel – Allows for selection of Storage Location for End Product

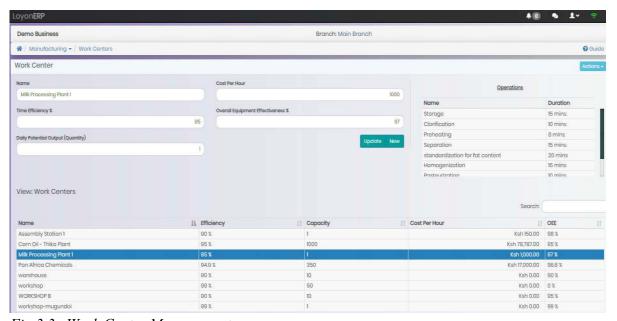


Fig 3.3c Work Centre Management



Fig 3.3d Manufacturing Dash Board

#### 3.4. Procurement

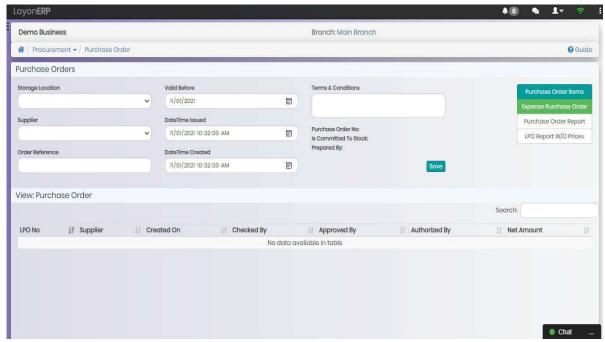


Fig 3.4a Purchase Orders Panel

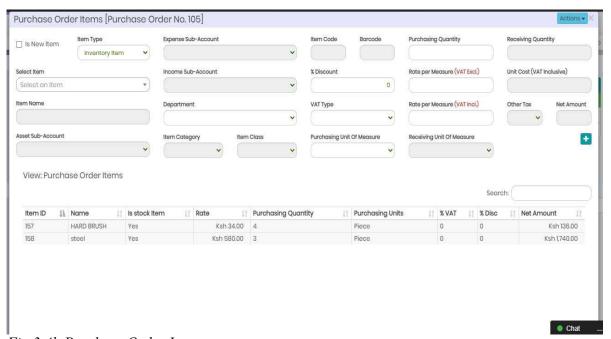


Fig 3.4b Purchase Order Items

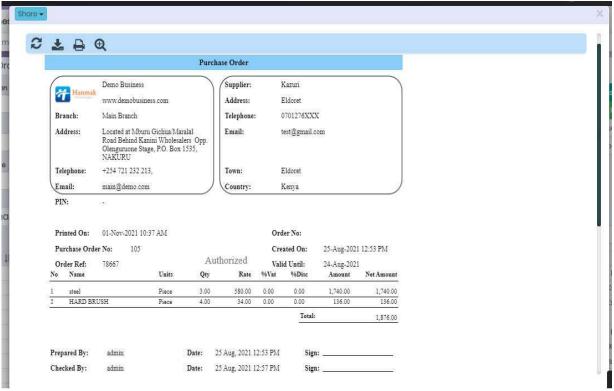


Fig 3.4c Purchase Order (Printable)

- > Raise LPO for stock items and services
- ➤ View pending and unauthorized orders/LPO
- ➤ Automatically update stock with Goods Delivered Note
- Automatically create supplier invoice upon receiving goods.
- ➤ Merged LPO-GRN-A/P Invoice reports
- > Automatic alerts when supplier bills are due
- > Pay supplier invoices and bills
- > Automatically generate supplier statements
- ➤ View supplier payment history

Dispensation & Distribution

## 3.5. Procurement Process Flow chart Stocks **Material Requirement** Stock Movement Forecast reports Requirement **Purchasing** Stores (External Procurement) (Internal order) + Raise LPO Approve LPO Inventory & Stock Management Raise GRN Inventory posting Stock issue Transfer posting Invoice

Accounting

## 3.6. Stores & Inventory Management

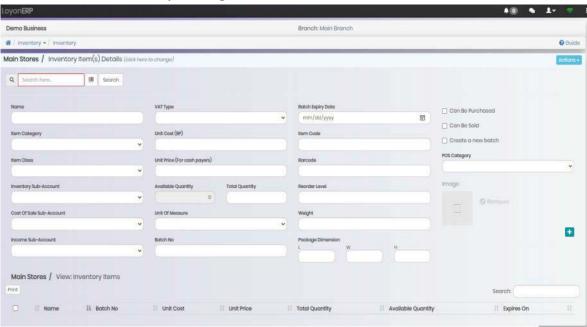


Fig 3.6a Inventory Panel

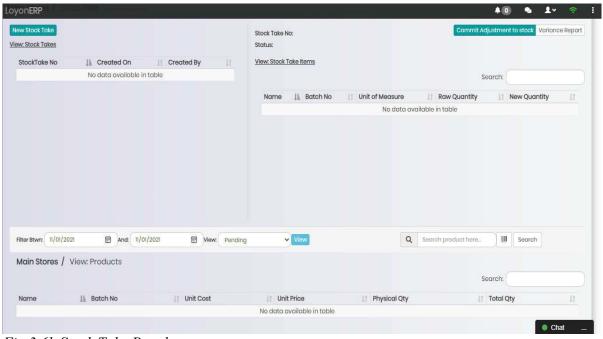


Fig 3.6b Stock Take Panel

- > Supports multiple storage locations
- > Create different categories and sub-categories for all items
- ➤ Add new and update existing stock items

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- Alerts and reports for items with short expiry dates (where applicable)
- ➤ Alerts and reports for stock levels
- Track stock movement from purchases, return outwards, sales, return inwards, internal consumption and stock adjustments.
- ➤ Adjust stock when necessary
- ➤ Inter-departmental (and branch) stock orders (issue items between storage locations and departments)
- > Automatic mark up on unit cost
- Stock take functionality with variance reports

#### 3.7. Project Management

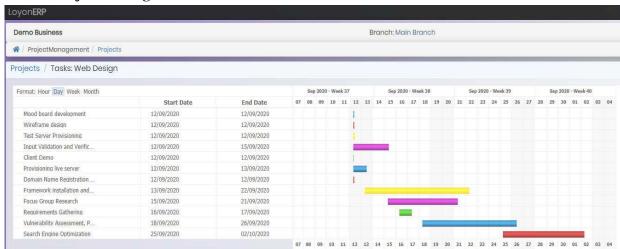


Fig 3.7a Project Management Module - Displaying Tasks on Gantt Chart

- Project Accounting
- Project Definition
- Project Scheduling, Resource Management and Task Tracking
- Provides Gantt Chart and Kanban options for viewing Project Tasks
- Program Cost Accounting
- Project Administration
- Project Billing
- Project Resource Planning
- Project Analysis & Reporting
- Project chat: discussion of documents, tasks; sharing, collaboration
- Project closure
- > Issue Tracking



Fig 3.7b Project Management Dash Board

## 3.8. Customer Relationship Management

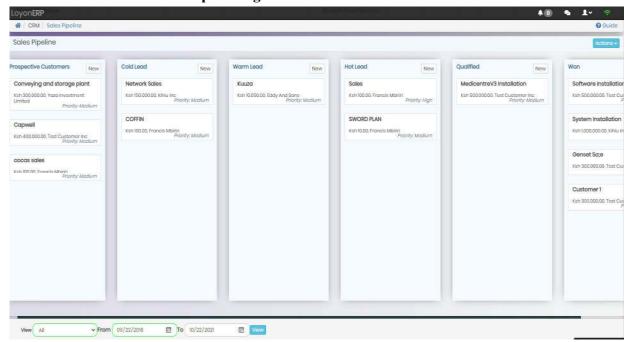


Fig 3.8 Customer Relationship Management – Sales Pipeline (Kanban View)

- ➤ Lead management Attribution by Lead Source, Lead Qualification by Stage
- > Pricing and Discount Matrix
- > Account Management
- > Track sales campaigns
- > Contract Management
- > Sales Orders
- > Sales Quotes
- ➤ Integrated with Customer Invoicing module

## 3.9. Integrated Accounting Module

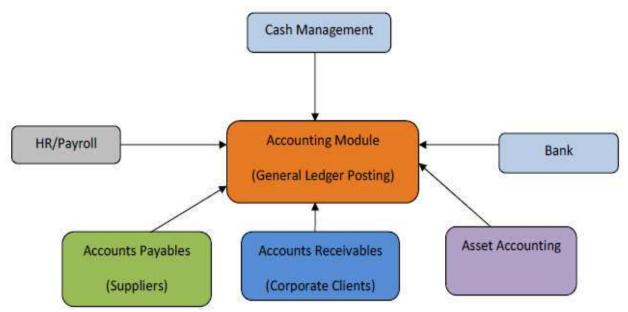


Fig 3.9a Integrated Accounting Function

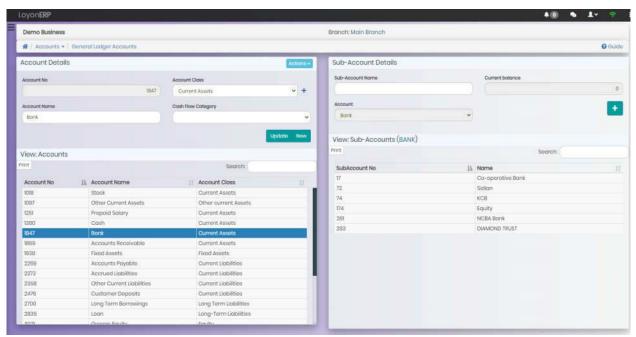


Fig 3.9b Ledger Accounts and Sub-Accounts - Configuration

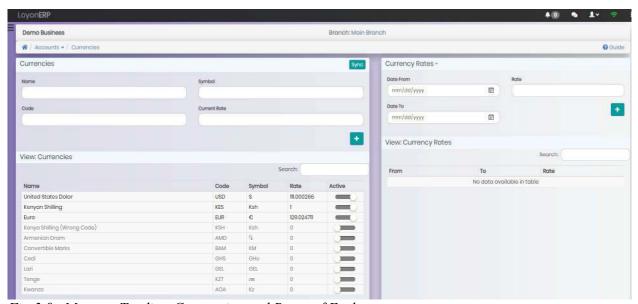


Fig 3.9c Manage Trading Currencies and Rates of Exchange

- An extensive, flexible and well organized chart of accounts to support all accounting needs for your business. Informed by IFRS (International Financial Reporting Standards)
- ➤ Asset Management Automated depreciation, asset maintenance
- Accounts Receivable for individual and corporate customers
- ➤ Accounts Payable for all suppliers
- Aging schedules for both payables and receivables

## *LoyonERP* – 27012022

- ➤ Automatically generate corporate statements
- > View statement per company at a click of a button
- > Allocate invoices once payment is received and automatically remove them from pending
- invoices.
- > Cash management (Petty cash, cash transfers, banking)
- > Create and monitor bank deposits
- Write cheques to suppliers and also for other payments
- ➤ Budgeting Automated budget schedule for monthly, quarterly and yearly periods
- > Bank reconciliation and reconciliation report
- ➤ Multi-currency support

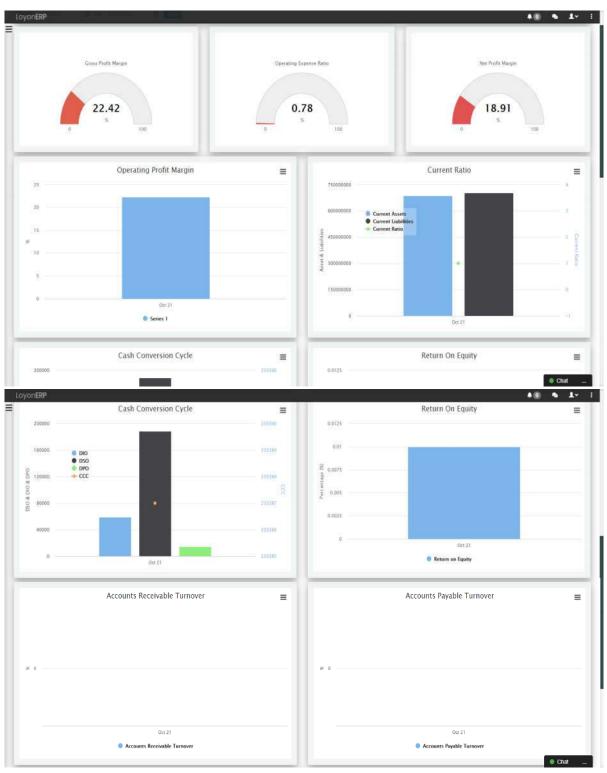


Fig 3.9d Financial Dash Board

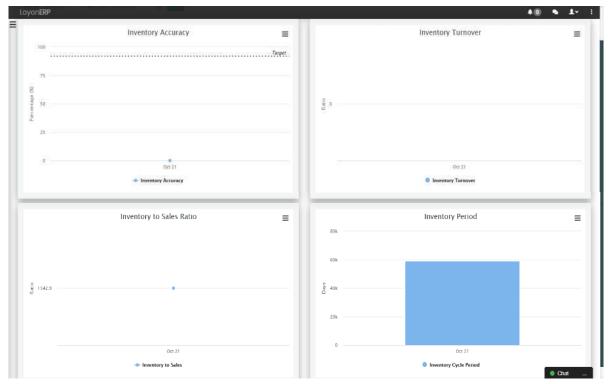


Fig 3.9e Inventory Dash Board



Fig 3.9f Procurement Dash Board

## 3.10. Accounts Payable

- > Accounts payable ledger
- Supplier ledger
- Supplier bills report
- > Supplier aged analysis report by month. Provides an option of matching the invoices against the payments
- ➤ General ledger accounts
- ➤ Automated payment vouchers & remittance for payments
- ➤ Merge GRNs, LPOs, delivery notes and the invoices
- ➤ Batch supplier bills (A/P invoices) payments.
- ➤ Partial A/P invoice payments

#### 3.11. Accounts Receivable

- > Accounts receivable ledger
- ➤ Corporate statements
- > Accounts receivable aging analysis (summary / per customer / per organization)
- ➤ Batch payments for A/R Invoices
- > Partial A/R invoice payments

## 3.12. Accounts Reports

- Revenue ledger report
- Revenue Reports (Outlet/Branch, Department)
- Revenue graphs (daily/weekly/monthly)
- Aging Analysis (Schedule) for both payables and receivables
- Reports for Cash receipts, Cheque payments and other payment modes
- ➤ Bank reconciliation reports
- ➤ Ledger account statements
- ➤ Financial Statements Trial Balance, Income Statement, Balance sheet, Budget, Cash-flow Statement and Budget

## 3.13. Asset Management

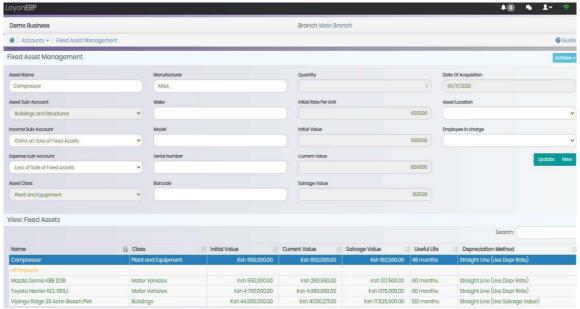


Fig 3.13a Asset Management Module

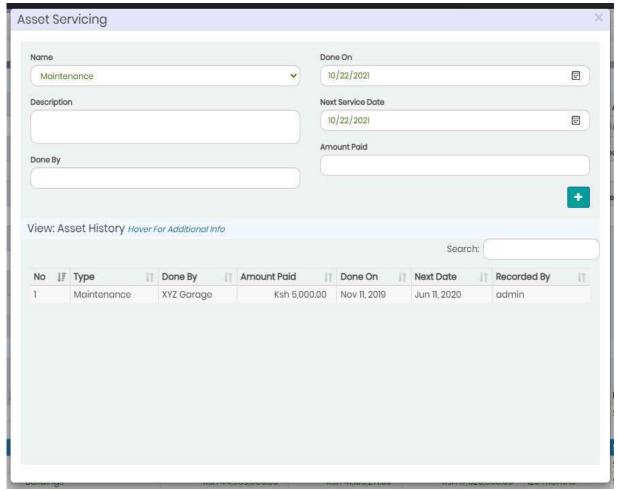


Fig 3.13b Asset Servicing and Maintenance

- ➤ Asset capitalization: track cost of asset acquisition
- > Track depreciation, transfer, revaluation, and disposal
- ➤ Record asset insurance policy details and keep track of premium payments
- > Preventative Maintenance: track technical servicing scheduled for the asset
- > Asset tagging

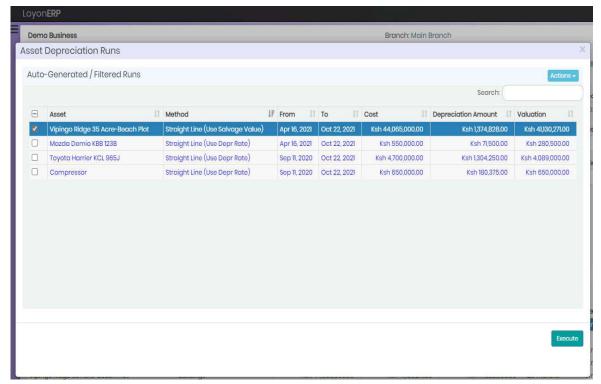


Fig 3.13c Automated Asset Depreciation

## 3.14. Budgeting



Fig 3.14a Budgeting Module

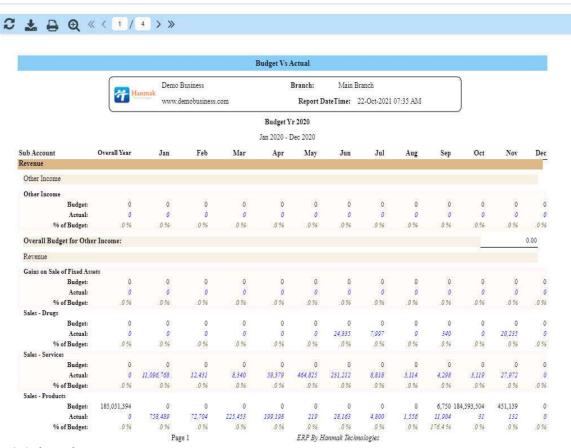
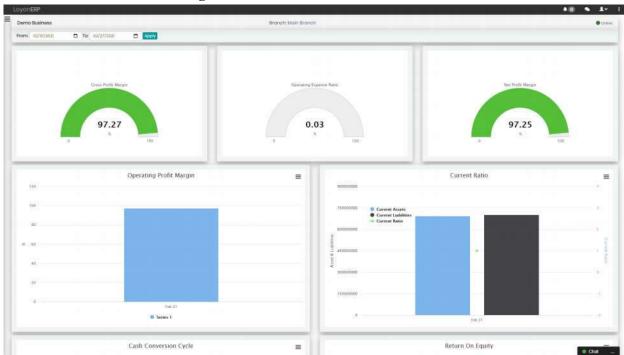


Fig 3.14b Budgeting Variance Report

- ➤ Generate and adjust budgets easily monthly/quarterly/yearly
- > Pre-fill newly generated budgets with data from a previous budget summary
- Obtain budget variance reports for analysis of your spending
- Assess favorable and unfavorable variances against Standards
- Assess the efficiency of organizational spending across departments



## 3.15. Business Intelligence Dashboard

Fig 3.15 Business Intelligence Dashboard - Financial metrics

- Provides insights on business KPI's
- Metrics displayed on Financial section: Gross Profit Margin, Operating Expense Ratio, Current Ratio, Operating Profit Margin, etc
- Metrics displayed on Inventory section: Inventory Turnover, Inventory Period, Inventory to Sales Ratio, etc
- Metrics on Project Management section: Initiated vs Completed Projects, Workload, Project Cost, Time Spent on Projects, etc
- ➤ Metrics on Procurement section: Purchase Order Cycle Time, Purchase Order Lead Time, Supplier Availability, etc
- ➤ Metrics on HR section: HR Cost per Employee, Revenue per Employee, Monthly Salary Expense, Employee Turnover, etc

## 3.16. Human Resource Reports

- > Employee registration
- ➤ Ledger integrated pay slip generation
- > Leave management
- ➤ Automated master payroll reports
- Payroll analysis (PAYE, NHIF, NSSF, Loan and other payroll parameters)

- ➤ Ledger integrated pay slip generation
- > Leave and off-duty management
- Scheduling and Duty Roster
- Diary

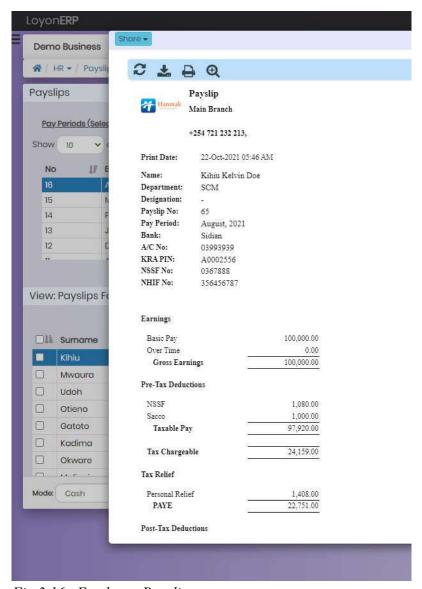


Fig 3.16a Employee Payslip

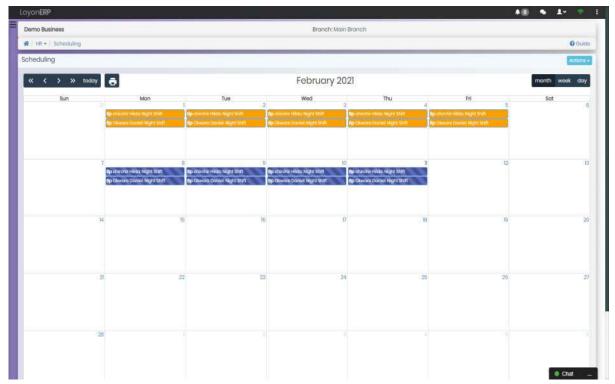


Fig 3.16b Scheduling



Fig 3.16c HR Dashboard

## 3.17. Employee Portal

- > Request for leave
- ➤ View pay slips
- ➤ View diary for scheduled tasks
- ➤ View Income Tax Deduction Card

## 3.18. Logistics & Fleet Management

- Licensing and registration, Insurance claims management
- ➤ Vehicle maintenance: Schedule Preventive Maintenance based on manufacturer's recommendations
- Create checklists for routine and preventive maintenance
- > Driver inspection and reporting
- > Track Haulage Load, Return Load & Vehicle Allocation
- Manage Trip Expenses & Freight Memos for each vehicle
- > Fuel efficiency. Track Rate of Fuel use against vehicle mileage
- > Record Accident Reports
- Manage Vehicle insurance details including Accident Claim, Documents Renewal (Vehicle/Driver), Renewal Alerts

#### 3.19. Administration and Security

- Each user has their own username and password
- ➤ Unlimited user groups/roles within distinct privileges
- Assign user privileges according to group role
- > Centralized administration and set ups
- ➤ Audit trail for all user actions
- System logs
- Supported by high performance Relational Database Management System (RDBMS)
- Automated backups and fail over of the system

#### 3.20. TECHNOLOGY USED

#### **3.20.1.** Application Framework

Microsoft Dot Net Core Framework

## 3.20.2. Application Architectural Model

➤ Onion Architecture

## **3.20.3.** Application Programming Style

Object Oriented Programming (OOP)

## 3.20.4. Application Internal Organization

All the components in the system are designed around a four-layer structure, namely:

- ➤ Presentation (GUI) Layer provides the user with interaction interface
- ➤ Business Logic Layer all business rules and computations run in this layer.
- ➤ Data Access Layer facilitates communication between the underlying database and the business layer
- ➤ Database all data is stored in this layer

## 3.20.5. Web Server (Technologies Used)

- > C#, Microsoft ASP.Net Core
- > SQL (Structured Query Language)
- ➤ Nginx

## 3.20.6. Graphical User Interface (GUI)

The graphical user interface is designed on:

- ➤ HTML5/Javascript/CSS
- ➤ Bootstrap
- > JQuery

## **3.20.7. Database**

- PostgreSQL (default database)
- Oracle
- > MS SQL
- > MySQL
- ➤ MariaDB

#### 3.20.8. Reporting

> FastReport

## 3.21. SYSTEM REQUIREMENTS

## 3.21.1. Devices Supported

- Desktops Computers
- o Laptops
- Smart phones
- o Tablets & Phablets

## 3.21.2. Browsers Supported

- o Google Chrome
- o Chrome for Android
- o Mozilla Firefox
- Microsoft Edge
- o & Internet Explorer
- o Safari
- o Opera
- o Opera mini